

## **Frequently Asked Questions**

1. What is AA Kenya E-Learning?

*Answer:*

*This is a portal developed by AA Kenya that allows Learner Driver Students to train and cover the required curriculum online in order to qualify for Government Driver Test and get Driving Licenses.*

2. Who can be able to access the E-learning content?

*Answer*

*Anybody who is eligible and meets the minimum government requirements to train in a particular Vehicle Category and has paid the fee required for that Vehicle Category*

3. How do I register as a New Learner?

*Answer*

*As a New Learner, just go to the website [www.aakenya.co.ke](http://www.aakenya.co.ke) and click the E-Learning Portal then Register for the Category of your qualification. You will then be given a Profile and Credentials to pay and Log into E-Learning via SMS and Email.*

4. Do newly registered students need a PDL?

*Answer*

*Yes, once you complete Registration and made training payments, for you to be recognized by the NTSA/Government as a driver trainee, one must open a TIMS Account and pay for a PDL immediately after registering for E-learning.*

***NOTE: This is mandatory as one shall not be able to book Government Test and acquire a DL without immediately opening a TIMS Account and booking a PDL***

*When booking PDL, ensure you choose the AA Kenya Branch nearest to you where you will be able to take Practical Vehicle Driving Lessons*

5. Is E-Learning accessible to already existing students?

*Answer*

*Yes it is accessible to all existing students who have made payments*

6. What are the Requirements to register as a new Student?

*Answer*

*The requirements include Phone Number, Email address and ID Number all that are essential during the online registration per vehicle category.*

7. How does an existing student get Log-In Credentials for E-Learning?

*Answer*

*All existing students have their Students Numbers (AAK0000), just click on the link below and reset your credentials then log in.*

*<https://edereva.aakenya.co.ke/student/password/reset>*

8. How can one pay for the course?

*Answer:*

*All payments are done via Mpesa after registering as a student for a particular Vehicle Category. Once you complete the registration, Mpesa details on how to pay shall be forwarded to you via SMS and Email to make payments.*

9. How do I Sign-In or Log-In?

*Answer*

*New Students are able to log in direct after registration.*

*For existing students, just click the following link*

*<https://edereva.aakenya.co.ke/student/password/reset>*

10. What are the Costs?

*Answer:*

*For E-learning, the costs are as below*

*A. Category A = Kes 8,500.00*

*B. Category B = Kes 18,780.00*

*C. Category C = Kes 21,180.00*

11. How long does it take to complete E-Learning Course?

*Answer*

*The duration to complete E-Learning Content depends on the learner themselves and one is considered to have completed after satisfactorily attaining the Pass Mark for the Internal Assessment Test at 95%*

12. How does one take the practical Lessons?

*Answer*

*All Practical Units have online content explanations before actually taking the physical practical lessons. One must first satisfactorily finish the whole online content then after attaining the required internal assessment test pass mark, they must report to the nearest AA Kenya Branch to take the Practical lessons with the Training Vehicles*

13. How many Units does one cover?

*Answer:*

*Total Number of units are as below*

*A. Category A – 11Units (21Topics)*

*B. Category B = 21Units (69 Topics)*

*C. Category C = 21Units (69 Topics)*

*D.*

14. Can one pay less than 50% and still access E-learning?

*Answer:*

*Yes one can pay less than 50% and access E-Learning content equivalent to the amount paid.*

15. How much does a Unit Cost?

*Answer*

*The Minimum amount that is payable per Unit for E-Learning accessibility is as below*

*A. Category A = Kes 950.00*

*B. Category B = Kes 940.00*

*C. Category C = Kes 1060.00*

16. What next after finishing all the E-Learning course?

*Answer*

*After Finishing E-learning Course and attaining the required internal assessment test pass mark, one shall then report to any nearest AA Kenya branch for Practical lessons using the AA Training Vehicles before booking the Government Test*

17. Does one need to pay any costs apart from the ones indicated above

*Answer*

*One shall not be required to pay any extra training cost apart from the NTSA/Government fees for PDL, Test Booking and Driving License*

18. When does one go for Government Test?

*Answer*

*One shall be booked for Government Test after successfully opened a TIMS Account and booked a PDL, satisfactorily completing the E-learning Course, attaining 95% pass mark of the Internal Assessments Test and having completed the Practical Vehicle Driving Lessons at the AA Kenya Branch.*

19. How about the Licenses e.g. PDL and Test Booking?

*Answer*

*After registering for E-Learning, students MUST open a TIMS account and book for a PDL using any AA Kenya Branch nearest to you before commencing any learning.*

*The Government Test Booking shall only be done from the AA Kenya Branch chosen after attaining the 95% pass mark and having completed all the Practical Vehicle Driving Lessons*

20. How does one take the Internal Assessment Test?

*Answer*

*After completion the first 4Units, there shall be 25 randomized questions that are timed at 30Minutes and 50 randomized question timed at 60Minutes after all the 21Units.*

*If one does not attain the Pass mark on the First Attempt, they shall be allowed to retake a completely different set of questions as a Second Attempt, after which if they fail, they shall then retake the course content before continuing.*

*If they attain the required pass mark, they shall then proceed to the next stage.*

21. When does one take the Internal Assessment Tests?

*Answer*

*There are 2 Internal Assessment Tests*

*a. 1<sup>st</sup> Internal Assessment Test is taken after completing Unit 1 – 4 which are all Theory Units and it comprises of 25 multiple choices questions only from the first 4 units covered Timed at 30Minutes)*

*b. 2<sup>nd</sup> Internal Assessment Test is taken after completing the 21Units which are both Theory and Practical Units, comprising of 50 multiple choice questions from the whole E-learning course content. (Timed at 60Minutes)*

*c.*

22. How many Question does one take for Internal Assessment Test?

*Answer*

*a. 1<sup>st</sup> Internal Assessment Test – 25Questions at 30Minutes*

*b. 2<sup>nd</sup> Internal Assessment Test – 50Questions at 60Minutes*

23. What is the pass mark for the Internal Assessment Test?

*Answer*

*The Pass Mark is 95% as per the AA Kenya driver assessment standards*

24. What happens if one fails the Internal Assessment Test?

*Answer*

*If one fails the Internal Assessment Test on the First Attempt, they shall then take a second Attempt of completely different randomized set of questions*

*If they fail the Second Attempt, they shall then have to retake the E-Learning Course content and be eligible to retake the test after 48Hrs (2Days)*

25. How long does it take to get a license after completion of E-Learning?

*Answer*

*One can only get licensed after booking a PDL, completing the whole course, passing the Internal Assessment Test, booking and passing the Government Test which in total may take a minimum of 21 working days (4-6Weeks).*

26. Who can I contact for more information?

*Answer*

*For any questions and enquiries, kindly contact our 24/7 operating Call Centre on*

*a. 0709 933000*

*b. [customercare@aakenya.co.ke](mailto:customercare@aakenya.co.ke).*

*or*

*c. [elarning@aakenya.co.ke](mailto:elarning@aakenya.co.ke).*

*d. [drivingschool@aakenya.co.ke](mailto:drivingschool@aakenya.co.ke).*

*e. Enquiries at [www.aakenya.co.ke](http://www.aakenya.co.ke).*